

# VA Coronavirus Resources for the Immigrant Community

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## Thank You

The Virginia Coalition for Immigrant Rights is committed to supporting immigrant communities during Coronavirus, COVID-19. We hope this will help the community get access to resources.


For more information on our initiatives, visit [www.virginiaimmigrantrights.org](http://www.virginiaimmigrantrights.org).

For live updates, follow us on [Twitter](#), [Facebook](#) and [Instagram](#).

Thank you to all the organizations and community members who are assisting their neighbors during this pandemic. Special thank you to organizations who helped add resources to this document such as Legal Aid Justice Center, NAKASEC-VA, Northern Virginia Family Service, Virginia Interfaith Center for Public Policy, VOICE (Virginians Organized for Interfaith Community Engagement), and Sacred Heart Center.

[Haga clic aquí para obtener recursos en español](#)

Have additional resources? [Submit them here.](#)

Know The Difference			COVID-19
CORONAVIRUS	FLU	ALLERGIES	
<ul style="list-style-type: none"> <li>• FEVER</li> <li>• COUGH</li> <li>• SHORTNESS OF BREATH</li> <li>• SYMPTOMS APPEAR 2-14 DAYS AFTER EXPOSURE</li> </ul>	<ul style="list-style-type: none"> <li>• FEVER</li> <li>• COUGH</li> <li>• SORE THROAT</li> <li>• HEADACHES</li> <li>• FATIGUE (TIREDNESS)</li> <li>• MUSCLE OR BODY ACHES</li> <li>• RUNNY OR STUFFY NOSE</li> </ul>	<ul style="list-style-type: none"> <li>• SNEEZING</li> <li>• ITCHY, RUNNY OR STUFFY NOSE</li> <li>• ITCHY, RED, WATERING EYES</li> </ul>	
<p>pwcgov.org/covid19</p>			 <p>PRINCE WILLIAM COUNTY</p>

## Statewide Resources

### Health Care Access and Testing for Coronavirus, COVID-19

Know the signs and symptoms of COVID-19 and what to do if you feel sick.

- Symptoms of COVID-19 primarily include fever, cough, and shortness of breath. These symptoms can show up between 2 and 14 days after exposure.
- Stay home if you feel sick, except to get medical care. Get plenty of rest and drink lots of fluids. Limit visitors and limit your movement in the community. Call a doctor’s office in advance of a visit.

Virginia residents can call the Virginia Department of Health public information line, 877-ASK-VDH3 (877.275.8343), for questions about the novel coronavirus situation

Your healthcare provider/doctor will determine if you need to be tested for COVID-19. If the healthcare provider determines that testing is indicated, they might either collect samples to test you or provide you with information about where to go locally for testing.

For **free** testing, go to a community health center or Center for Disease testing location after going to your doctor’s office. Find a community health clinic [here](#) or call 877-ASK-VDH3 (877.275.8343).

- [What you need to know about coronavirus disease 2019 \(COVID-19\)](#)
- [Lo que necesita saber sobre la enfermedad del coronavirus 2019](#)
- [Síntomas De La Enfermedad Del Coronavirus 2019](#)

## **Low Cost Health Centers**

Virginia Community Health Association - [Click Here](#)

VA Association of Free & Charitable Clinics - [Find Locations Here](#)

Central Virginia Health Services, Inc - [Find Locations Here](#)

## **Mental Health Resources**

[\*\*Mental Health And COVID-19 – Information And Resources\*\*](#)

[\*\*Stress And How To Cope From The Center For Disease Control\*\*](#)

# PROTOCOLS OF WHEN YOU GET HOME DURING COVID-19



## STEP 1

When you come home, try not to touch anything.



## STEP 2



Remove your Shoes

## STEP 3

Disinfect your pet's paw if you took them for a walk



## STEP 4

Remove your clothes & place them in a bag to be washed



Use bleach & hot water machine cycle (over 60 degrees)

## STEP 5

Leave your bag, purse, wallet, keys in a box at the entry of your home



## STEP 6

Take a shower. If you can not, wash all exposed areas



## STEP 7

Put on gloves. Wash your phone and glasses with hot soapy water or alcohol (disinfectant)



## STEP 8

Clean with bleach all of the surfaces of whatever you brought from outside before storing it



Prepare 20 ml of bleach per 1 litre of water solution

## STEP 9

Carefully remove & dispose of gloves. Wash your Hands



## STEP 10

Remember it is not possible to carry out disinfection.

The goal is to minimize risk. Stay at home.



# **Governor of Virginia's Current Order Stay At Home Order**

[English](#) | [Español](#)

The order directs all Virginians to stay home except in extremely limited circumstances. Individuals may leave their residence for allowable travel, including to seek medical attention, work, care for family or household members, obtain goods and services like groceries, prescriptions, and engage in outdoor activity with strict social distancing requirements. This will be until June 10, 2020.

- All gatherings must be less than 10 persons.
- You do not need paperwork to prove their travel is essential. Law enforcement officials should not be pulling people over to ask them where they are going.

## **Utilities**

The Governor's office has issued a declaration of emergency, an order to stop electric, gas, water or sewer utilities to not cut off service. Service will remain on until June 14th due to coronavirus. This might not include phone or internet services.

Call your local service provider if you will be experiencing delayed payments in the future or need additional information.

## **Cell Phone and Regular Bill Payments**

Many internet and phone companies are waiving late fees, suspending terminations, offering free international calls, expanding data usage limits, and even free service. Check with local service providers to see what they can assist you with and to notify if you need assistance.

## Internet Access

### Comcast Basic Internet Service

Comcast Basic Internet is offering affordable high-speed Internet at home with Comcast Internet Essentials. Visit: <https://internetessentials.com/apply>

### Cox Internet

- Limited-time, first two months free of Connect2Compete service, \$9.95/month thereafter
- Until May 15, 2020, we are providing phone and remote desktop support through Cox Complete Care at no charge to provide peace of mind and ease for technology needs
- Resources for discounted, refurbished equipment through our association with PCs for People
- A Learn from Home toolkit for schools, including instructions on how to fast-track eligible students without internet access

Visit <https://www.cox.com/residential/internet/connect2compete.html>

### Internet with Spectrum

Charter Communications is offering free Spectrum broadband and WiFi access to families with children in grades K-12 or college that are homebound due to the coronavirus outbreak. Customers are able to access services at no cost for 60 days (and with waived installation fees!) call, (833) 267-6094 for more information.

## Food Access

FREE MEALS & GROCERIES Text "FOOD" or "COMIDA" to 877-877 to find free feeding locations for children.

The Federation of Virginia Food Banks operates seven regional hubs that support direct distribution to local food pantries. Visit [vafoodbanks.org/covid-19-response](http://vafoodbanks.org/covid-19-response) for a map of locations and current availabilities.

Check your local city or county government's website for any additional sites and resources.

## Child Care

Search online for a facility near you at [childcareva.com](http://childcareva.com) or call 866-543-7852. The Child Care Subsidy Program provides financial assistance to pay a portion of child care costs. Apply online at [commonhelp.virginia.gov](http://commonhelp.virginia.gov)



# Housing Rights



## Your Rights as a Tenant During COVID-19 Outbreak (Current as of March 23, 2020)

Your landlord must take you to court to evict you:

- Your landlord cannot evict you without a court order, no matter what your lease says.
- You do not have to move out just because the landlord tells you to leave, gives you a “5 Day Pay or Quit” or other written notice, or files an eviction lawsuit (“unlawful detainer”) against you.

Court closures:

- Courts have stopped hearing unlawful detainer cases until at least April 6, 2020.
- We do not know when the courts will schedule new eviction cases.
- Still, if you have an unlawful detainer case scheduled for the next few weeks, you should check with the court to find out when it will be heard. You can also look up your case and find the court’s phone number by visiting <http://www.courts.state.va.us/courts/gd.html>.
- You can still go to the court for emergencies, like if your landlord illegally locks you out.

It is illegal for your landlord to shut off utilities or lock you out without a court order:

- If the landlord locks you out or cuts off heat, water, gas, or electricity *without a court order*, you can call your local sheriff or police for help.
- You can also sue your landlord to get back into your home and get utilities turned back on. The courts are still hearing emergency cases like these, called “unlawful exclusions.”

Your landlord still has a duty to do repairs and maintenance:

- Even with the COVID-19 outbreak the landlord must still provide you with a safe and healthy place to live.
- If something breaks, send your landlord a letter asking for repairs right away.

Your utilities, including water and electricity, should not be cut off:

- The State Corporate Commission has told electric, gas, and water companies not to cut service for non-payment until the COVID-19 crisis ends.
- If your Dominion Energy service was recently cut off, call 1-866-366-4357 to get reconnected.

**If you are facing eviction, if your landlord attempts to lock you out without taking you to court, or if you have questions about your rights, contact your local legal aid by calling 1-866-LEGL-AID or get legal advice from the Eviction Legal Helpline by calling 1-833-NoEvict. Visit VaLegalAid.org for more information.**

## **Small Business**

### **Small Business Administration**

Virginia received a statewide Economic Injury Disaster Loan declaration from the U.S. Small Business Administration (SBA). Small businesses and non-profit organizations located throughout the state can now apply for a loan of up to \$2 million from the SBA to pay fixed debts, payroll, accounts payable, and other expenses.

To submit a loan application for the SBA Economic Injury Disaster Loan program, please visit: <https://disasterloan.sba.gov/ela/>.

For assistance in filling out this form contact the Small Business Administration customer service center at 1-800-659-2955 (TTY: 1-800-877-8339) or email [disastercustomerservice@sba.gov](mailto:disastercustomerservice@sba.gov).

### **Small Business State Taxes**

Businesses impacted by COVID-19 can also request to defer the payment of state sales tax due March 20, 2020, for 30 days. When granted, businesses will be able to file no later than April 20, 2020 with a waiver of any penalties. For business owners, Virginia Tax will consider requests from sales tax dealers for an extension of the due date for filing and payment of the February 2020 sales tax return due on March 20, 2020. If the request is granted, filing and payment of the return will be due on April 20, 2020, with a waiver of any penalties that would have applied.

However, interest will accrue even if an extension is granted. Virginia Tax has created a COVID-19 information page on the agency's website to share critical messages with taxpayers. Here's the link: <https://www.tax.virginia.gov/coronavirus>

Any state income tax payments due during the time period of April 1, 2020, to June 1, 2020, will now be due on June 1, 2020. This includes individual and corporate income taxes paid to Virginia Tax. Late payment penalties will not be charged if payments are made by June 1, 2020, however, interest will still accrue.

Certain cities and counties are putting forth effort for small businesses relief or taxes. Visit their website for more information.

## **United State Hispanic Chamber of Commerce**

The USHCC is here to help your small business. Please [click here](#) and [here](#) for our latest resource guide.

## **Webinar on the Coronavirus Aid, Relief, and Economic Security Act’s “Paycheck Protection Program”**

The CARES Act provides \$2 trillion in relief, including \$377 billion for small businesses, nonprofits and their workers affected by the COVID-19 outbreak

A recording of the webinar can be accessed [here](#).

The webinar powerpoint can be accessed [here](#).

## **Small Business Majority**

As developments continue to unfold in response to the spread of COVID-19, we know many small businesses have questions about implications in the workplace and funding options to help bolster their businesses during this difficult time. We are compiling relevant tips and resources, information on new funding opportunities and policy developments that we are sharing on our website and through online presentations. We will be posting daily updates to this page with useful information about the ways small businesses can prepare for the impact of COVID-19 on their business and community.

[Click here for more information.](#)

## **Unemployment Insurance**

Apply online at [vawc.virginia.gov](http://vawc.virginia.gov) or over the phone at 866-832-2363. Eligibility has been expanded to include workers affected by COVID-19, such as a reduction in hours, self-quarantine mandate or caretakers of ill family members. The benefit waiting period has been waived and the requirement to submit two job applications weekly has been suspended.

***Ineligibility for Unemployment Insurance:*** Noncitizens who lack work authorizations or who were not “authorized” to work while they were working are ineligible. It remains to be seen whether the Department of Labor will designate that state unemployment insurance eligibility rules will apply or alternative federal criteria.

## Financial Assistance Benefits

- Direct cash assistance of \$1,200 per person earning up to \$75,000 and \$150,000 if married; an additional \$500 cash payment available per child.
- \$600 increase of unemployment assistance will become available as soon as the state makes an arrangement with the Department of Labor to pay out the enhanced benefit.
- An additional 13 weeks of federally funded unemployment insurance benefits, beginning retroactively January 27, 2020.
- Allows part-time, self-employed, and gig economy workers to access UI benefits.

***\*Ineligibility for Cash Assistance/Recovery Rebate:*** A Social Security Number (SSN) is the main criteria for determining eligibility for the recovery rebate. Individuals who use Individual Tax Identification Numbers (ITIN) are excluded from the direct cash assistance. Physical presence in the U.S. is also considered for eligibility as “non-resident aliens” are ineligible.

For example: undocumented people are excluded because they do not have SSNs and so are people who have certain nonimmigrant/temporary visas, including tourist visas, student visas, and consular visas. Some non-immigrants like H1-B and L workers do qualify, if they live here for more than 6 months per year. There is uncertainty in how the IRS will manage the situation of households where neither parent has a SSN, but their child/children do. We will update this one-pager as we get more information regarding implementation.

Center for Popular Democracy: [Am I Eligible? Immigration-Related Eligibility Requirements for Benefits Under New Federal Laws](#)

## **Legal Assistance**

### **[Legal Aid Justice Center](#)**

The Legal Aid Justice Center provides free legal services on non-criminal matters to income eligible persons in our service areas including immigration, housing and employment. Please call the office nearest you for more information.

#### Charlottesville

Serving city of Charlottesville and counties of Albemarle, Fluvanna, Greene, Louisa and Nelson

Phone: (434) 977-0553

Fax: (434) 977-0558

International: 800-763-7323 (in Mexico, dial 001 first)

#### Falls Church

Serving cities of Fairfax, Falls Church, Herndon and Alexandria and counties of Loudoun, Fairfax, Arlington, Prince William and Stafford

Phone: (703) 778-3450

Fax: (703) 778-3454

#### Richmond/Petersburg

Serving cities of Richmond, Petersburg, Hopewell and Colonial Heights and counties of Chesterfield, Hanover, Henrico, New Kent, Goochland, Powhatan, Surry, Prince George, Dinwiddie and Charles City.

Phone: (804) 643-1086

Fax: (804) 643-2059

#### Petersburg

Phone: (804) 862-2205

## **Domestic Violence Assistance**

Hotline: 1-800-838-8238 (available 24/7)

[Shelters/Programs](#) (PDF)

## **Taxes**

FEDERAL Taxes: IRS extends federal tax filing deadline to July 15, 2020. If you expect a refund, you can still file now.

STATE Taxes: Filing deadline remains May 1, 2020. But payment deadline is June 1, 2020

LOCAL Taxes - CITY/COUNTY: Check your Local government on any changes to tax deadline

# National Resources

## [Resources from UndocuScholar](#)

### Financial Assistance

#### **Betancourt Macias Family Scholarship Foundation**

The Betancourt Macias Family Scholarship Foundation is launching a GoFundMe fundraiser to raise funds to support undocumented families and individuals during these times of crisis. Please fill out this survey to apply for funds. The amount we can provide each person is based on the donations we receive and the amount of requests we receive. [Click Here to Apply.](#)

#### **Another Round Another Rally**

Offering relief grants for hospitality workers who lost their jobs or had their hours slashed in the wake of the COVID-19 outbreak. Anyone in the hospitality industry, dishwasher, bartender, server, busser, chef, cook, sommelier, manager, host, concierge, cleaning staff, or barback may apply for funds. [Click here to apply.](#)

#### **Restaurant Workers' Community Foundation Announces COVID19 Crisis Relief Fund**

Individuals seeking RWCF's direct assistance should go to the [Southern Smoke Application](#) Form to submit their information and needs. Please note that Southern Smoke will evaluate each case based on the state of an applicant's emergency, prioritizing issues like medical needs.

#### **US Bartenders Guild COVID19 Relief Fund**

Grants for a Bartender or the spouse or child of a Bartender. [Click here to Apply](#)

### Public Charge During COVID-19

On March 13, USCIS announced that COVID-19 testing, prevention, or treatment would NOT be used against immigrants in a public charge test. This means that immigrant families should seek the care they need during this difficult time. [Click here to know your rights.](#)

## **Resources for Domestic Workers, Nannies, Homecare Workers and House Cleaners**

National Domestic Workers Alliance has created this hub to support domestic workers with trusted information and resources to take care of yourselves and the people that depend on you. In addition to keeping each other safe, it's important that we prevent panic and scapegoating by sharing accurate information with our communities and standing up for one another. There are [suggestions](#) for some ways to do this.

## **What To Do If Immigration Comes To Your Workplace**

President Trump's attack on immigrants affects immigrant workers and employers. This guide explains:

- the most common immigration actions affecting employers,
- recommendations for how employers can prepare,
- employers' rights and responsibilities, and
- what employers can do after an Immigration and Customs Enforcement (ICE) action.

Important! This guide is general information. It is not legal advice. It is not tailored to your situation. Talk to an immigration lawyer for advice in your case.

[Spanish](#)

[Chinese](#)

[Korean](#)

[Thai](#)

[English](#)

## Know Your Rights with ICE

Regardless of your immigration status, you have guaranteed rights under the Constitution. [Learn more here](#) about your rights as an immigrant, and how to express them.

If you find you have to deal with Immigration and Customs Enforcement (ICE) or other law enforcement officers at home, on the street, or anywhere else, remember that you have the rights described in this factsheet. The fact sheet below also provides suggestions for what you should do to assert your rights.

Versión en [español](#) | Chinese:\* [Traditional](#) • [Simplified](#) (PDF) | [Arabic](#)\* (PDF) | [Korean](#)\* (PDF)

RIGHTS CARD (PDF): [Arabic](#) | [Farsi](#) | [Somali](#) | [Spanish](#)

### How Do I Fill Out The Census?



1-844-330-2020



[my2020census.gov](http://my2020census.gov)



Mail back your form



### HOW TO CALL THE CENSUS?

English: 844-330-2020

Spanish: 844-468-2020

Chinese (Mandarin): 844-391-2020

Chinese (Cantonese): 844-398-2020

Vietnamese: 844-461-2020

Korean: 844-392-2020

Russian: 844-417-2020

Arabic: 844-416-2020

Tagalog: 844-478-2020

Polish: 844-479-2020

French: 844-494-2020

Haitian Creole: 844-477-2020

Portuguese: 844-474-2020

Japanese: 844-460-2020

## You Count: 2020 Census

Local resources are dependent on the Census Bureau. It helps fund schools, roads, and resources that our communities need. There is no citizenship question and regardless of immigration status, everyone counts. Your information is confidential and is not shared with ICE.

Fill out the census at [www.my2020census.gov](http://www.my2020census.gov)



# Specific Resources by Area

## Northern Virginia

### Food Assistance

FREE MEALS & GROCERIES Text "FOOD" or "COMIDA" to 877-877 to find free feeding locations for children.

The Federation of Virginia Food Banks operates seven regional hubs that support direct distribution to local food pantries. Visit [vafoodbanks.org/covid-19-response](http://vafoodbanks.org/covid-19-response) for a map of locations and current availabilities.

### Financial Relief from [Northern Virginia Family Service](#)

They are offering to provide financial support to people directly affected by COVID-19 regardless of immigration status.

- Must be a resident of Alexandria, Arlington, Fairfax County, Fairfax/Falls Church, Loudoun County, Manassas, Manassas Park, or Prince William County
- Provide tangible documentation of the COVID-19 related hardship
- Documentation of Loss, for example:
  - Copy of pre-emergency and post- emergency paystubs demonstrating loss of income
  - Copy of reduction in hours statement from employer indicating cause related for those not receiving any pay
- Confirmation of unemployment application
- If requesting assistance for a medical cost or co-pay, please provide a copy of the bill
- For childcare, an invoice or bill indicating the cost
- Other need: If other need is identified please provide documentation of need for consideration

If you need assistance completing the form and assembling supporting documents, please call or 571-748-2552. This number is only for help in submitting the application.

### **Catholic Charities Emergency Assistance program**

Catholic Charities established the Emergency Assistance program to assist those who are experiencing a one-time financial crisis in their lives. We help in the prevention of homelessness and the cut-off of essential utilities.

During the COVID-19 pandemic, please email for help and we will call you back. Include your name, telephone number, and location (City/Country) or call 703-841-3830.

We have three Emergency Assistance office locations:

Christ House (Alexandria) -- EA-CH@ccda.net

Leesburg Regional Office -- EA-LRO@ccda.net

Loaves & Fishes (Front Royal) -- [EA-LRO@ccda.net](mailto:EA-LRO@ccda.net)

### **CASA VA Hotline Number**

Call this number if you have health and COVID-19 related questions.

Woodbridge: 571-421-2211

Falls Church: 571-320-1761

### **NAKASEC Virginia**

Resources in Korean and Vietnamese: <https://nakasec.org/10106>

City of Alexandria ([English](#) | [한국어](#) | Tiếng Việt)

Fairfax County ([English](#) | [한국어](#) | Tiếng Việt)

Loudoun County ([English](#) | [한국어](#) | Tiếng Việt)

Prince William County ([English](#) | [한국어](#) | Tiếng Việt)

### **Legal Assistance for Immigrants, Refugees & Asylum Seekers**

Due to COVID-19, NVFS is only accepting a limited number of cases for remote representation. Please call the Legal Hotline and leave a brief message describing the legal assistance you need. If NVFS is able to take your case, an immigration attorney will call you back to complete a phone consultation. Call: 571.748.2806 Se habla español

## Fairfax County

### Contact Coordinated Services Planning (CSP) for Basic Needs Assistance

CSP specialists can help you find information and solutions for your emergent needs, such as emergency food, shelter, clothing, healthcare, employment, financial assistance and other essential needs.

When you contact CSP, a specialist will help you through an assessment to identify your needs and provide a connection to resources for which you are eligible. Our specialists can help find solutions to fit your circumstances.

Coordinated Services Planning is available Monday through Friday, 8 a.m. to 4:30 p.m., at 703-222-0880, TTY 711.

- Press 1 for English and other languages
- Press 2 for Spanish

CSP assists callers in Amharic, Creole (English and French), Dari, Farsi, French, Hindi, Italian, Kannada, Korean, Pashto, Punjabi, Somali, Spanish, Swedish, Tamil, Tigrinya and Urdu. Additional languages are available through an interpreter upon request.

### Food Distribution – School breakfast and lunch

Now at 46 locations. Breakfast and lunch will be available from 9 a.m. - 1 p.m. Some sites have different times. All locations are listed [here](#).

School buses are delivering grab and go meals along [bus routes](#).

All students enrolled in FCPS and other County children 18 years and under receive one meal at no-cost; and, may have additional meals at no-cost upon request.

Adults may purchase breakfast and lunch meals at a cost of \$2.00.

Map that shows the distribution sites for counties:

<http://fairfaxcountygis.maps.arcgis.com/apps/webappviewer/index.html?id=4dbbe9b950e14017938fd77ee0d973a4>

### Housing Assistance Hotline by Northern Virginia Family Services

Fairfax County: (703)222-0880

## **Taxes**

County Taxes: The following [Fairfax County tax programs](#) have been extended to June 1st

- Real Estate Tax Relief for the elderly (65+)
- Tax Relief for People with disabilities
- Personal Property or “Car Tax” Relief
- Personal Property for businesses
- Deadline to pay first half of Real Estate tax extended to August 28.

[STATE](#) Taxes: Filing deadline remains May 1, 2020. But payment deadline is June 1, 2020.

FEDERAL Taxes: IRS extends federal tax filing and paying deadline to July 15, 2020. If you expect a refund, you can still file now.

# Arlington

## Food Assistance

Arlington Public Schools will provide one lunch for that day and one breakfast to take home for the following day. These meals will be free to any child aged 2 to 18. We will continue to monitor the situation on a daily basis and make adjustments as needed.

Meals will be provided Monday-Friday at the sites/times as follows:

- Kenmore Middle School  
200 S. Carlin Springs Road  
11 a.m.-1 p.m.
- Dr. Charles R. Drew Elementary School  
3500 S. 23rd Street  
11 a.m.-1 p.m.
- Barrett Elementary School  
4401 N Henderson Rd  
11 a.m.-1 p.m.
- Campbell Elementary School  
737 S Carlin Springs Rd  
11 a.m.-1 p.m.
- Randolph Elementary School  
1306 S Quincy St  
11 a.m.-1 p.m.

## Arlington Food Assistance Center

The Arlington Food Assistance Center (AFAC) provides free weekly supplemental groceries to Arlington residents in need. AFAC will continue to provide free weekly groceries to Arlingtonians in need during the COVID-19 pandemic, and distributions will continue at its Shirlington headquarters (2708 South Nelson Street).

Visit the AFAC site for more information, including details for new clients in need of food, free meals for kids, home delivery options and more. Any Arlingtonian may be served one time without a referral. You must provide a photo ID and proof of address (lease or utility bill). After that, you must get a [referral](#) from the Department of Human Services Community Assistance Bureau.

## Restaurants Food Assistance

- [Gaijin Ramen Shop](#) (3800 Lee Highway) is offering delivery of free vegetable ramen soup to seniors
- [Good Company Doughnuts & Cafe](#) (672 N. Glebe Road) is offering free meals to school-aged kids and free delivery for seniors
- [Good Stuff Eatery](#) (2110 Crystal Drive) is offering free meals to students between 5 and 17
- [Jaleo Crystal City](#) (2250-A Crystal Drive) is offering free meals to students
- [Joe's Place Pizza & Pasta](#) (5555 Lee Highway) is also offering free cheese pizzas and fresh salads to those most affected by the school closings and job cutbacks.
- [Medium Rare](#) (3601 N. Fairfax Dr) is delivering [free meals to vulnerable seniors](#) in the D.C. area.
- [Meridian Pint](#) (6035 Wilson Blvd) is offering a free kids meal with every adult entree purchased
- [Real Food for Kids – Bayou Bakery](#) (1515 N Courthouse Rd) is offering free lunches for kids
- [St. Charles Church](#) (3304 Washington Blvd) is providing non-perishable food to those who are homeless or live on limited incomes.
- [We the Pizza](#) is offering free slices of cheese or pepperoni pizza or four wings and a side salad to kids under 15

## St Charles Catholic Church

Assistance with food, diapers, and other necessities. Call the phone number below first.  
3304 Washington Blvd Arlington VA  
703-527-5500

## Faith Lutheran Church

3313 Arlington Blvd Arlington VA  
703-525-9283  
Call 703.594.7514 for help with basic needs

# City of Alexandria

## Refugee Assistance

Alexandria City's [Refugee Assistance](#) provides financial and medical benefits to refugees. For further information, on applications for all financial benefit programs please call 703.746.5700

## Small Business Taxes

For [Alexandria City](#), the tax payment deadline for restaurant and hotel businesses have been extended to June 30, 2020, after which businesses may repay the funds over 12 months. No penalties or interest will be assessed during this period.

## Regular Taxes

- [STATE](#): Filing deadline remains May 1, 2020 but the payment deadline is June 1, 2020.
- [FEDERAL](#): IRS extends federal tax filing and paying deadline to July 15, 2020. If you expect a refund, you can still file now.

## Food Assistance

[Emergency Food Access Points Guide](#) (English only)

### ALIVE!

Hours: 8:30 a.m. to noon, or until supplies run out,

Location: parking lots of John Adams Elementary School at 5651 Rayburn Ave. and Cora Kelly Elementary School at 3600 Commonwealth Ave.

Bags of food will be distributed on a drive-thru basis. Each car will be eligible to receive one bag per family member; no more than four bags per vehicle.

## Hunger Free Alexandria

[Weekly Schedule of Food Programs](#) - breakfast, lunch, dinner, and food pantry.

## Alexandria City's Public Schools

Meal Distribution: Mondays, Wednesdays, and Fridays; 8:00 a.m. - 12:00 p.m.

Individual Meals to Go: Any child or parent between the ages of 2 and 18 can pick up a meal to go in a bag.

- William Ramsay Elementary School
- Francis C. Hammond Middle School
- Cora Kelly School for Math, Science and Technology
- Jefferson-Houston PreK-8 IB School
- T.C. Williams High School

Send us your question in Spanish, Arabic or Amharic:

- Text ACPSMEALS to 797979 (English and Spanish)
- Call or text 703-927-6866 (Amharic)
- Call or text 703-927-7095 (Arabic)

**Meals on Wheels for Seniors**

Call 703.746.5999 to request service. Meals are delivered seven days a week with emergency shelf stable meals provided in the event that hot meals cannot be delivered. Each senior is receiving enough non-perishable meals to last for two weeks as a precaution in case meal delivery is stopped due to the virus.



# Loudoun County

## Food Assistance

### Loudoun Hunger Relief

You must make an appointment and you **MUST** arrive at your appointment time! For everyone's safety, we cannot serve unless you have an appointment and come at your appointment time. This allows us to maintain a safe number of people and safe distancing.

If you are ill, please send someone who is well to pick up your food—tell us that when you make your appointment.

Appointment hours are:

- Tuesday 8:30am – 11:15am,
- Tuesday & Thursday 5:45pm – 7:15pm,
- Wednesday, Friday and Saturday 10am-12:45pm

Call (703) 777-5911

<https://www.facebook.com/LoudounHunger/>

### Tree of Life

Weekly free community meals in Purcellville and Leesburg. They also offer food deliveries from their food pantry, which provides a two-week supply of groceries.

Takeaway 6 PM - 7 PM every Tuesday

850 Edwards Ferry Road NE, Leesburg VA 20176

Call 540-441-7920 for more information

<http://tolministries.org/food-purcellville>

### Lovettsville Food Pantry

The **Lovettsville Food Pantry** provides food assistance and is housed at the New Jerusalem Lutheran Church on Lutheran Church Road. Contact the church at 540-822-5576.

### Faith Chapel Church

[Faith Chapel Church](#) operates the Lucketts Community Food Pantry. Donations of cheese, cooking oil, canned fruit, black beans, pasta sauce, flour tortillas, breakfast cereal and snack bars are currently being accepted. Call 703-608-8616.

### The Community Church Messiah's Market food pantry

[The Community Church Messiah's Market food pantry](#), in Ashburn, is currently accepting donations and offering food assistance to anyone in need.

## Women Giving Back

Saturday 9 AM to 11 PM

20 Export Drive, Sterling, VA

<https://www.facebook.com/womengivingback1>

## Catholic Charities in Leesburg

Takeout 9:30 am-2:30pm Monday through Thursday

316 E Market St, Leesburg, VA 20176

<https://www.cdda.net/need-help/food/food-pantries/leesburg-food-pantry/>

## Mobile Hope

Listen to the bus horn when it passes by your area. Mobile Hope is driving a bus around Loudoun County to provide food assistance, personal hygiene products and diapers



**COVID-19 BUS SCHEDULE**

**MOBILE HOPE**  
of Loudoun

In Partnership With:




**LISTEN FOR THE HONK!**  
COME TO THE BUS FOR FOOD, HYGIENE ITEMS AND DIAPERS

<b>LEESBURG</b> WEDNESDAY -The Fields 10-10:30am -Manor Apts 10:45-11:15 -Clubhouse Leasing Office 11:30-Noon	<b>PURCELLVILLE</b> TUESDAY   10-10:30am -Main Street Commons	<b>STERLING</b> WEDNESDAY -Acclaim Sterling 2-2:30pm -Big Lots 2:45-3:15pm -Sugarland ES 3:30-4pm -21630 Ridgetop Cir. 4:15-4:45
<b>LUCKETTS</b> TUESDAY   12:30-1pm -Highway Mobile Home Park	<b>HILLSBORO</b> TUESDAY   11-11:20am -Old Stone School (drop off)	<b>SOUTH RIDING</b> TUESDAY   12-12:30pm -Home Depot (25000 Riding Plaza)
<b>LOVETTSVILLE</b> TUESDAY   11:30-12N -27 S. Loudoun Street	<b>ASHBURN</b> TUESDAY -University Heights 9:15-9:45am -Ashburn Meadows 10-10:30am -Acclaim Ashburn 10:45-11:15am -Shreveport Apts. 11:30-11:45am	<b>MIDDLEBURG</b> TUESDAY   5-6pm -Windy Hill (drop off)

Mobile Hope works to improve the lives of young people, 24 years of age or younger, who are precariously housed, homeless or at-risk. During this time, all eligibility requirements are waived. No registration required.

**#ListenForTheHonk** SCHEDULE VERSION #3 (UPDATED AS NEEDED)

 [WWW.MOBILEHOPELOUDOUN.ORG](http://WWW.MOBILEHOPELOUDOUN.ORG) | 703.771.1400 

## Regular Taxes

- [Local](#): The May 5, 2020, personal property tax deadline has been extended to June 5, 2020.
- [STATE](#): Filing deadline remains May 1, 2020. But payment deadline is June 1, 2020.
- FEDERAL: IRS [extends federal tax filing and paying deadline to July 15, 2020](#). If you expect a refund, you can still file now.

## Students

School principals have been contacting students and their families about the process for distributing Chromebooks. Students in grades 3-12 who do not have a Loudoun County Public Schools Chromebook and have not heard from their principal should contact the principal to learn more about the county plan.

The Loudoun County school system is prioritizing the distribution of hotspots to students in grades 3-12 in households with the greatest need. There is a limit of one hotspot per household. To request a device, families must complete the online form or call the Loudoun County Public Schools Technology Support Center at 571-252-2112 between 8 a.m. and 5 p.m. weekdays.

## Financial Assistance for Loudoun County

### [Community Emergency Relief Fund](#)

The Community Foundation for Loudoun and Northern Fauquier Counties has established a fund to directly support local nonprofit organizations that help those affected by the crisis pay their mortgage or rent, utility bills, and medical expenses and provide housing, food, and health care.

### [Loudoun Tourism & Hospitality Relief Fund](#)

This fund, created by the Visit Loudoun Foundation in tandem with the Community Foundation's Emergency Relief Fund, will assist employees affected by the shutdown of Loudoun's tourism and hospitality businesses.

# Prince William County

## Food Assistance

### Food Distribution – School breakfast and lunch

- Now at 19 locations. Packaged breakfast and lunch available for pick up from 9 - 11 a.m. from Monday-Friday. [All locations are listed here.](#)
- To-go meals will be provided to all children under the age of 18 present at the time of service, without charge, regardless of race, color, national origin, sex, age or disability, and there will be no discrimination during the meal service.

### Food distribution - Meals on Wheels for seniors

- Call 703-792-6374 to request service. Meals are delivered Monday through Friday with emergency shelf stable meals provided in the event that hot meals cannot be delivered. A suggested minimum donation of \$1.50 per meal is requested.

## Northern Virginia Family Service

NVFS' Hunger Resource Center (HRC, or Centro de Recursos para Prevenir el Hambre) at our SERVE Campus provides nearly 600 Prince William County families every month with:

- Emergency food assistance
- Nutrition information
- Strategies for buying healthy food on a budget

Food assistance is provided by appointment only. To schedule an appointment, please call 571.748.2680 and please leave a message if no one is immediately available to take your call.

### Available Appointment Hours:

- Monday: 1 – 3 p.m.
- Tuesday: 9:30 – 11:30 a.m. / 1 – 3 p.m.
- Wednesday: 5 – 7:30 p.m.
- Thursday: 9:30 – 11:30 a.m. / 1 – 3 p.m.
- Friday: 9:30 – 11:30 a.m.

Eligibility: Must be able to provide proof of residency in Prince William County, City of Manassas or City of Manassas Park.

Referral process: Worker or client can contact the staff contact person directly for intake and information. Please call 571.748.2680

## Housing Assistance Hotline by Northern Virginia Family Services

Prince William County: (703)792.3366 or email [CE@pwcgov.org](mailto:CE@pwcgov.org)

## Taxes

- COUNTY: The following programs have been extended until [May 15, 2020](#) (noted at bottom of article).
  - Real Estate Tax Relief for the elderly (65+)
  - Tax Relief for People with disabilities
  - Personal Property or “Car Tax” Relief
- Business Tangible Personal (BTP) Property tax [filing deadline has been extended to July 15, 2020](#)
- **STATE:** Filing deadline remains May 1, 2020. But payment deadline is June 1, 2020.
- **FEDERAL:** IRS extends federal tax filing and paying deadline to July 15, 2020. If you expect a refund, you can still file now.

## Charlottesville

[Equipo de Apoyo Comunitario de Cville: Solicitud para Apoyo Material.](#)

Si le gustaría obtener comidas u otras víveres entregados a la puerta principal de su vivienda, por favor use este formulario. Si usted not es parte de esas comunidades, por favor contáctenos y trataremos de conectarle a recursos en la región.

[Cville Community Care Team: Request for Material Support](#)

If you would like food or other supplies dropped off at your front door, please use this form.

**Hotline for grocery/prescription requests (Spanish/English): 434-214-0454**

**Hotline for financial requests (Spanish/English/Nepalese/Arabic): 434-234-4490**

### **Charlottesville Area Community Foundation**

The Foundation is listening to the needs of community-based organizations providing basic assistance, including food, housing and medical supplies. It will make targeted grants to organizations in Charlottesville and the counties of Albemarle, Buckingham, Fluvanna, Greene, Louisa, Nelson, and Orange.

For Assistance call, 434-234-4490

### **Support Cville**

Provides up to date resources such as food, health support and funds from the Charlottesville Community. Learn more [here](#)

### **Food Assistance**

#### **Charlottesville City Schools**

Monday and Wednesday (children will receive multiple days' worth of food).

Six stations will offer hour-long service in one location:

- Charlottesville High School – 1400 Melbourne Ave
- Friendship Court – 418 Garrett St
- Greenstone on 5th – 746 Prospect Ave
- Hearthwood Apartments – 2111 Michie Drive
- Jackson-Via Elementary School – Parking Lot / Bus Loop 508 Harris Road
- Westhaven – 801 Hardy Drive

Five buses will make routes through other neighborhoods throughout the city. For more information on stop times and routes, [click here](#).

## Central Virginia

### Food Assistance

FREE MEALS & GROCERIES Text "FOOD" or "COMIDA" to 877-877 to find free feeding locations for children.

The Federation of Virginia Food Banks operates seven regional hubs that support direct distribution to local food pantries. Visit [vafoodbanks.org/covid-19-response](https://vafoodbanks.org/covid-19-response) for a map of locations and current availabilities.

### Feed More

If you or someone you know needs emergency food assistance, please use our [Agency Locator](#) to find a pantry near you. You can also complete the [Hunger Hotline Inquiry Form](#) or call 804-521-2500 ext. 631 for additional help.

## Richmond

### Sacred Heart Center's Resource Guide:

English: <https://shcrichmond.org/en/links/>

Español: <https://shcrichmond.org/es/enlaces/>

### Food Assistance

#### Richmond Public Schools

RPS is committed to ensuring that all families have access to meals during school closures. In addition to school-based distribution sites, RPS has added new grab and go meal sites around the city for families. Buses will be at locations for 30 minutes, so please arrive at the designated time. Distribution and bus times can be found [here](#).

#### Dibert Food Pantry

1601 Rolling Hills Drive

804.285.5986

- Tuesday, Wednesday, Thursday
- 9:00 a.m. - 12:00 p.m.
- ID required
- Recipients may receive food once within a 30-day period

[The Market at 25th](#) is giving Richmond people the option of getting \$ 20 in pantry products for just \$ 11.



## **Homelessness**

### **Catholic Charities**

The Housing Resource Center and Youth Hub are offering shelter and restroom facilities during regular business hours. At the moment, we are not taking walk-in clients. Call 804.648.4177 for more details.

### **United Way Homeless Crisis Line**

The Homeless Crisis Line facilitates access to resources and shelter alternatives for those who are three days or less away from losing their housing. This line is also available for those already experiencing homelessness. To reach the Homeless Crisis Line, call (804) 972-0813.

## **Hampton Roads Area**

### **Food Assistance**

FREE MEALS & GROCERIES Text "FOOD" or "COMIDA" to 877-877 to find free feeding locations for children.

### **Federation of Virginia Food Banks**

The Federation of Virginia Food Banks operates seven regional hubs that support direct distribution to local food pantries. Visit [vafoodbanks.org/covid-19-response](http://vafoodbanks.org/covid-19-response) for a map of locations and current availabilities.

### **Feed More**

If you or someone you know needs emergency food assistance, please use our [Agency Locator](#) to find a pantry near you. You can also complete the [Hunger Hotline Inquiry Form](#) or call 804-521-2500 ext. 631 for additional help.

### **Foodbank of Southeastern Virginia and the Eastern Shore**

The Foodbank will distribute food at these YMCA locations Tuesdays from 5:30 p.m. to 7:30 p.m. and Fridays from 9 a.m. to 11 a.m. For more information, click [here](#).

- Suffolk Family YMCA  
2769 Godwin Blvd., Suffolk, VA 23434
- James L. Camp Jr. Family YMCA  
300 Crescent Drive, Franklin, VA 23851
- The Y on Granby  
2901 Granby Street, Norfolk, VA 23504
- Greenbrier Family YMCA  
1033 Greenbrier Pkwy., Chesapeake, VA 23320



## **Virginia Peninsula Foodbank**

Virginia Peninsula Foodbank can provide referrals to mobile food pantries and partner agencies nearby where assistance can continue. Please use the locator tool below to find where you can get food assistance from local pantry sites or at a monthly mobile food pantry site.

<http://hrfoodbank.org/get-help/>

## **General Assistance**

### **Regional Housing Crisis Hotline**

The Housing Crisis Hotline is the region's starting point for anyone who is experiencing a housing crisis and in need of shelter, case management, and related services such as food. They are offering assistance at this moment regardless of if you have a home.

Call HCH757 at 757-587- 4202 for information about rent and utility assistance that might be available due to loss of income from COVID-19.

### **United Way Help for Those Affected by Coronavirus**

They can help you find housing, food and can help financial assistance.

If you are in need of assistance as a result of coronavirus, please [complete the form](#) or call the hotline: (757)858-7777

### **Greater Hampton Roads Connects**

GHRconnects has consolidated relevant resources related to COVID-19 in the region.

<http://www.ghrconnects.org/>

## **Diapers**

Catholic Charities of Eastern Virginia is offering limited emergency diaper services and layette pickup at their:

- Newport News Office  
Mondays and Fridays from 10:00 a.m. – 12:00 p.m.  
12829 Jefferson Ave., Suite 101  
Newport News, VA 23608
- Virginia Beach (Main Office)  
Mondays from 10:00 a.m. – 12:00 p.m. and Fridays from 8:30 a.m. – 12:00 p.m.  
5361 Virginia Beach Blvd.  
Virginia Beach, VA 23462

Call 757-456-2366 for more information

## Norfolk

### Corona/COVID-19 Aid 757

We are a group of autonomous individuals attempting to alleviate stress and slow/stop the spread of Coronavirus/COVID-19 in our community. We are all volunteers. If you need someone to go to the grocery store for you, make deliveries, run other errands, or just be around to listen, please contact us. We will connect you with a volunteer who is willing to get you what you need, at no profit at all.

If you have questions or would like to volunteer, please email us at [CoronaAid757@gmail.com](mailto:CoronaAid757@gmail.com)

## Southwest Virginia

### Roanoke and Shawsville

#### Food Assistance

#### Boys and Girls Clubs

Boys and Girls Clubs will be providing supplemental feeding at the locations and times listed below. All pickups will be for bagged, shelf stable meals. Additional “Club on the Go” kits are being distributed at the same time with academic resources and extracurricular activities and supplies for families too!

- Roanoke City  
At Boys and Girls Clubs SWVA 9th St. Location, pick up outside the Club entrance  
Monday/Wednesday/Friday  
4:00-6:00 PM  
1714 9th St. SE  
Roanoke, VA 24013
- Eastern Montgomery County, Shawsville Middle School  
Pickup at the Boys & Girls Club bus in the parking lot  
Monday/Wednesday/Friday  
4:00-6:00 PM  
4179 Oldtown Rd  
Shawsville, VA 24162

The following information applies to both pick up locations:

- On Monday, you will be able to pick up meals for Monday and Tuesday
- On Wednesday, you will be able to pick up meals for Wednesday and Thursday
- All meals are shelf stable and will include an additional snack item and milk carton.
- This is open to ANY person 18 years old or younger, not just Boys & Girls Club members.
- Children do not have to attend a certain school to receive the meals